



CITY OF PORT ALBERNI

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Jan. 13, 2011



To Whom It May Concern:

RE: Letter of Reference for Diversified Transportation Ltd.

On behalf of the City of Port Alberni, I am pleased to be able to provide this letter of reference for Diversified Transportation Ltd (DTL) of Prince George.

The City of Port Alberni has been in a contractual agreement with DTL to operate our local City Transit System since April 1, 2008. The Port Alberni Transit System consists of five (5) conventional buses and four (4) HandyDART buses. We operate three routes during the day and one in the evening. Along with our conventional service is the HandyDART system which provides a much needed service to those who cannot access the City buses. Diversified Transportation also has the responsibility of the mechanical maintenance of the buses in their facility.

Over the past 33 months there has been a steady increase with our ridership. This is due, not only to the current economic conditions, but to DTL's commitment to quality service, and with their willingness to work with the City to resolve concerns. During this time also we have had a successful expansion to now include service on Sundays giving us a seven day a week operation.

We look forward to working with DTL in addressing transit concerns of the public.

Yours truly,

CITY OF PORT ALBERNI

Guy Cicon,
City Engineer