



**Operations
Transportation Division**
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Official Host City - 2015 Canada Winter Games

July 26, 2012



To Whom It May Concern,

Subject: Pacific Western Transportation (PW Transit)

PW Transit, doing business locally as "Prince George Transit Ltd" has provided continuous conventional transit service in the city for 47 years. We are currently in year five of a seven year contract with Prince George Transit Ltd.

Working with Prince George Transit Ltd has been excellent. The management, operators and staff are always available and are happy to work with us to improve our transit system. Prince George Transit Ltd's dedication to customer service is very good. As with any transit system, there are occasional calls from the public regarding errors in the transit system. Prince George Transit Ltd. has always taken all customer service calls very seriously and are quick and effective in their response.

Prince George Transit Ltd. is also very interested in supporting the community. Typically at their own cost they have participated in such events as:

- The Ambassador program (promoting transit through the community)
- Extra service to community events (Folkfest, Health Fairs, Canada Day)
- Christmas promotions (Senior's Lights Tour, Food Bank Drive)
- School fieldtrips and education opportunities
- New Years Eve Service

I am happy to recommend Pacific Western Transportation to you as a transit operator. If you have any questions regarding the above, please call me directly at 250-614-7828.

Sincerely,
City of Prince George

Dave Bradshaw
Supervisor, Transit & Projects
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