

October 28, 2010  
File: 8500.01 Transit

To Whom It May Concern:

**Re: Diversified Transportation Limited, Squamish BC**

On behalf of the District of Squamish I am pleased to provide a letter of reference for Diversified Transportation Ltd (DTL). DTL manages five conventional buses, which provide 10,000 hours of service to our community of 15,000 residents and a Paratransit or HandyDART on demand service for persons with limited mobility.

Diversified's commitment to safety and quality service, consistently earns accolades from safety and service inspectors. These accolades along with their willingness to respond to, and address customer needs have been critical in the success of transit within the community.

The professionalism of DTL's drivers, staff and management has been demonstrated by key participation in the implementation, planning, and subsequent refinement of timing points along the routes. The "on demand" HandyDART service offers its share of challenges which DTL has organized with the continued care and service I have come to expect.

DTL's commitment to quality and responsiveness to customer needs makes it a pleasure for me to recommend Diversified Transportation Ltd. as a provider of transit services.

Yours truly,



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